



MadBuild LLC

Official Policy Document

Refund Policy

Refund Policy for MadBuild LLC

Effective Date: May 21, 2025

MadBuild LLC is committed to providing high-quality software development and digital services. By using our services, you agree to the terms outlined below:

1. No Refunds

All sales are final. We do not issue refunds for any service, including:

- Subscription services
- Custom software development
- Consultation or training services
- Setup or implementation work

2. Opportunity to Correct Services

If you are not satisfied with the service delivered, we offer a reasonable opportunity to correct the issue. To request a correction:

- You must notify us in writing within 3 business days of delivery.
- You must include a clear description of the issue.
- We will assess the issue and, if valid, begin corrective work within 5 business days.

3. Scope of Corrections



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Corrections are limited to the original scope of work. Any new features, additions, or changes requested outside the original agreement may require a new service quote.

4. Contact Information

To request a correction or report an issue, please contact:

Email: eniya.madden@madbuild.org

Signed:

E'niya J. Madden

Founder & CEO, MadBuild LLC

Date: May 21, 2025